

What is the Charter for Participation and Involvement ?

Participation and Involvement Principles

About the Partnership

It is the key strategic partnership for Stockport and brings together voluntary, community, public and private sector organisations to work co-operatively with local communities.

We want to encourage more community involvement and participation in the work we do. This is a significant and growing priority for all organisations in the Partnership.

Involving people and listening to what they have to say is one of the most important ways of improving the services we provide for them.

The organisations in the Partnership want to listen to and involve local people in the planning and delivery of our services. We will consult with communities, citizens and customers to make a difference to the services we provide.

The experience, knowledge and skills that all local people contribute are highly valued.

Many of Stockport's citizens already contribute to decisions that shape local services. We welcome and appreciate their participation and involvement.

This Charter describes the Partnership's principles for consulting with and involving the people of Stockport. We consider it to be an important development for the Partnership to set out in this Charter a standard for excellence.

We will:

- Listen to what people have to say.
- Actively encourage public involvement in the planning and delivery of our services.
- Be open and honest about what can be changed and what cannot.
- Behave with respect and courtesy to everyone who participates or is involved.
- Make sure that all the necessary information is readily available in different formats as appropriate.
- Make sure that we recognise the diversity of the communities in Stockport.
- Give people feedback and keep them informed about the results of their participation.
- Use a range of participation and involvement techniques to make it easier for people to become involved if they wish to.