

## Stockport Partnership Forum – 9<sup>th</sup> October 2002

### Results of workshop discussions

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#### Workshop 1A – Challenge 1: Putting People First

**Facilitator** – Lin Thomas

**Scribe** – Bev Sellen

#### Delegates –

Mr Keith Brierley, Citizens Advice Bureau

Ms Aba Graham, SMBC – BME Co-Ordinator

Ms Judy Parker, St Chad's Church

Mr Rob Wilson, Marple & District Churches

Mr Abdul Khaliq, Muslim Welfare Centre

Ms Amanda Peers, Adswood & Bridgehall Community Forum

Roger Tripp, Marple & District Churches

Existing aspiration (in interim Community Strategy)	Group commentary on aspiration	Recommended new aspiration	Related 10 year target
A borough that promotes equality of opportunity and values diversity	Need to expand on the breadth of the words 'equality' and 'diversity' - not just issues of race, faith, colour but a lot wider to encompass disability, age, gender, sexuality, etc	A borough that promotes equality of opportunity and values the positive aspects of our diversity	Zero tolerance of racism and hate crime <ul style="list-style-type: none"> <li>- encourage people to report every racist incident and incidence of hate crime against any individual or group (i.e: increase in confidence that the system works to tackle this type of crime if reported)</li> <li>- increase number of statutory and non statutory organisations which subscribe to a zero tolerance policy/strategy</li> <li>- every school in the borough has its own zero tolerance policy and strategy which is actively implemented</li> <li>- a borough that actively welcomes refugees and asylum seekers</li> </ul>

<b>Existing aspiration (in interim Community Strategy)</b>	<b>Group commentary on aspiration</b>	<b>Recommended new aspiration</b>	<b>Related 10 year target</b>
A borough that involves people and empowers local areas	Empowerment should include individuals, not just communities	A borough that involves all people and empowers individuals and local areas	Create a baseline from which to measure change by: <ul style="list-style-type: none"> <li>- organising a census of involvement in community activities</li> <li>- creating a database of community activity</li> </ul> and then: increase the number of people involved in community activity by a further 2% per year by 2012 - including youth organisations, faith organisations, community groups, etc
	There needs to be an acknowledgement of the contribution of volunteers within communities - but the word 'volunteer' has a limited meaning to many people. There is a need to acknowledge that many people contribute and all are potential contributors - this should be encouraged	A borough that recognises and encourages each person to be a potential contributor within their communities	

<b>Existing aspiration (in interim Community Strategy)</b>	<b>Group commentary on aspiration</b>	<b>Recommended new aspiration</b>	<b>Related 10 year target</b>
A borough with an emphasis on young people	Have a danger of missing out other vulnerable groups. These aspirations need to be more encompassing. 'A community is judged on the way in which it treats its weakest citizens'	A borough that is committed to enable individuals and communities to maximise their potential	<ul style="list-style-type: none"> <li>- Measure the number of older people who have been given or are receiving support in order to remain independent in their own homes</li> <li>- Measure the number of young people who are supported by the Connexions service in careers advice, etc.</li> </ul>
A borough with an emphasis on maximising the independence of people in later life			

## Workshop 1B – Challenge 1: Putting People First

**Facilitator** – Steve Jennings

**Scribe** – Wendy Irwin

### Delegates –

Mr Tony Durrant, Council of Ethnic Minority Voluntary Organisations

Mrs Frances Farrar - Adswold & Bridgehall Community Forum

Mr Peter Rowe, Disability Stockport

Mrs Jo Speakman, Homestart Stockport

Barbara Swann, Stockport Primary Care Trust

Adrienne Conway, Ridge Danyers College

This session examined the overall headlines and suggested some amendments to them to make them more meaningful.

Overall there was agreements that the aspirations were sound **but** more commanding, positive and lively language was needed to communicate their importance. A couple of people commented that the language used in the interim strategy was patronising and perhaps represented no significant new gains for communities as what borough could possibly ignore diversity and any of the other challenges without there being some backlash.

Unpacking the jargon was also seen as essential to gaining ownership and understanding of the issues.

Evidence of target-setting and resource allocation to meet the needs identified was also seen as crucial to securing community and cross-sectoral buy-in.

Existing aspiration (in interim Community Strategy)	Group commentary on aspiration	Recommended new aspiration	Related 10 year target
A borough that promotes equality of opportunity and values diversity	<p>It was felt that the diversity aspiration was weak</p> <p>It was also felt that it was important to recognise the diversity that exists between and within communities and recognise the strengths inherent in this. Greater emphasis was needed on those who were felt to be currently excluded</p>	A borough that understands and actively demonstrates that diversity is integral to its survival and development	<p>Employ dedicated Access Officer by 2004</p> <p>Min 10% increase in BME staff employed at senior management levels across statutory and voluntary and community sectors.</p> <p>Stockport agencies vigorously and vociferously promote and advocate the reporting of hate crime. From 2010 to see a decline in incidents of hate crime in the borough as a result of this work.</p> <p>Borough celebrates key community events like Black History Month and International Womens Day and sees such celebrations as integral to the success of the borough.</p> <p>A workforce that represents at all levels the different communities it serves</p> <p>No significant differences between and within different groups based on race, sexuality, faith, age and gender in staff perceptions of equal treatment</p>

			<p>No significant differences between and within different groups based on race, sexuality, faith, age and gender in the profile of service users</p> <p>No significant differences between and within different groups based on race, sexuality, faith, age and gender in satisfaction rates among service users</p> <p>No significant differences between and within different groups based on their race, sexuality, faith, age and gender in levels of public confidence.</p> <p>Services demonstrably meet the needs of the communities that the authority serves</p> <p>No significant differences between and within different groups based on their race, sexuality, faith, age and gender in complaints from service users</p> <p>No significant differences between and within groups based on their race, sexuality, faith, age and gender in service outcomes</p> <p>No complaints of unlawful discrimination or harassment</p> <p>Zero complaints regarding access to public buildings, public transport and major retail outlets</p> <p>The borough is seen as a recognised centre of excellence.</p>
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<b>Existing aspiration (in interim Community Strategy)</b>	<b>Group commentary on aspiration</b>	<b>Recommended new aspiration</b>	<b>Related 10 year target</b>
A borough that involves people and empowers local areas	<p>Involving people – empowering local areas: It was felt that more aware-raising was needed in this area of the key meetings that currently exist</p> <p>There is an urgent need to find new and innovative ways to engage people</p>	<i>No alternative aspirations or amendments suggested</i>	<p>Establish base-line data on participation by 2003 (Summer)</p> <p>10% increase on baseline data year-on-year.</p> <p>By 2010, all services in the borough to have configured services based on needs identified in the Community Strategy</p>

Existing aspiration (in interim Community Strategy)	Group commentary on aspiration	Recommended new aspiration	Related 10 year target
A borough with an emphasis on young people	Clarity needed around the third aspiration, what does emphasis mean? It was felt that the emphasis on young people could be interpreted narrowly when it should include children in their early years	A suggested interpretation was 'valuing the contribution of young people'	<p>Percentage of young people in schools and colleges involved/participating in local democracy.</p> <p>Establish base line data on the number of young people voting in Local Government elections</p> <p>20% increase in the number of young people voting in Local Government Elections.</p> <p>Targets should also be worked in for a range of young people including disabled children, refugee and asylum seeker children, BME and children who take on caring responsibilities.</p>
A borough with an emphasis on maximising the independence of people in later life	Older people needed a specific mention as well as their carers	<i>No alternative aspirations or amendments suggested</i>	<p>Free good-quality and safe public transport services for the over 65's.</p> <p>Baseline data established on the needs and aspirations of older people.</p> <p>By 2010 to have achieved a 50% improvement in the services identified through the needs analysis shown above.</p> <p>Increase in local provision for older people following close consultation with them.</p> <p>Visible and meaningful work takes place to change attitudes and remove barriers to participation. All agencies adopt the social model of disability.</p> <p>Increase in the number of older people in their own homes receiving high-quality and tailored support by choice.</p> <p>Increased satisfaction rates with services expressed by older people and their carers (see diversity).</p> <p>Increased take-up of welfare benefits and other services relating to carers.</p>

Existing aspiration (in interim Community Strategy)	Group commentary on aspiration	Recommended new aspiration	Related 10 year target
<i>Gap analysis</i>	There was nothing mentioned about the need for affordable housing in the borough. A new aspiration was suggested	A borough with a range of quality housing tenures that meets the aspirations of all communities in Stockport	<p>Increased quality housing choices for older people.</p> <p>Increase in the provision of healthy activities (non-television) for older people in care.</p> <p>20% increase in the number of high-quality affordable homes in Stockport.</p>
<i>Gap analysis</i>	There was little mention of disabled people or disability throughout the Strategy which should be rectified		

## Workshop 2 – Challenge 2: Promoting a strong and responsible economy

**Facilitator** – Peter Blake

**Scribe** – Darren Pegram

### Delegates –

Mr Ted Lush, SMBC – Financial Services

Ms Sandy Penfold, SMBC – Regeneration

Ms Sue Rawlinson, BC2000

Mr Dennis Robinson, Frederic Robinson Ltd

Mr Peter Thwaites, Department of Work and Pensions

Mr Lee Woods, Manchester & District Housing

Julie Tilbrook, Dept of Work and Pensions

Existing aspiration (in interim Community Strategy)	Group commentary on aspiration	Recommended new aspiration	Related 10 year target
A borough that actively seeks a diverse economy rather than specialisation	Stockport's economy is already diverse so we should be talking about building on that.	A borough that seeks to strengthen and maintain a diverse economy.	<ul style="list-style-type: none"> <li>- number of additional jobs</li> <li>- relative unemployment</li> <li>- business success ranking</li> <li>- town centre foot-fall</li> <li>- visitor numbers</li> <li>- office league tables</li> </ul>
A borough with a strong and responsible economy	Simply repeats the headline challenge.	None - recommended removal.	<ul style="list-style-type: none"> <li>- house-hold income</li> <li>- skill levels</li> <li>- net business start up and survival rates</li> <li>- inward investment levels</li> </ul>
A borough with a higher quality town centre and district centres that are all distinctive	Supported.	A borough with a higher quality town centre and district centres that are all distinctive.	<ul style="list-style-type: none"> <li>- wage levels</li> <li>- transport data - commuting patterns</li> <li>- image perceptions of the borough (public, media and businesses)</li> </ul>
	Wanted to capture the importance of all economic activity in the borough incl. pensioners, volunteers etc.	A borough where everyone can undertake satisfying and fairly paid work and recognises the value of unpaid work and values the economic contribution of all its citizens.	<ul style="list-style-type: none"> <li>- census profiling</li> <li>- location of headquarters in the borough</li> </ul>
		A borough with a strong, distinctive and positive image as a major player in the region, business friendly and that encourages entrepreneurship	

Note: the general tone of the group's discussions relating to the above aspirations was 'or to words of that effect' so some minor amendments for the purposes of clarity might be okay.

Also raised (perhaps as issues for other challenges?) but not proposed as aspirations for challenge 2 were;

- Good quality, modern transport - 'access to the economy'.
- Importance of skills and training etc.

## Workshop 3A – Challenge 3: Creating Safe and Healthy Communities

**Facilitator** – Nathan Lee

**Scribe** – Colin Cox

### Delegates –

Mr Ian Chetwyn, Imagine FM

Inspector George Gallimore, GMP

Mr Marc Watterson, GMPTE

Mrs Jannett Creese, Victim Support & Witness Service

Existing aspiration (in interim Community Strategy)	Group commentary on aspiration	Recommended new aspiration	Related 10 year target
A borough where people are able to lead healthy and independent lives	Add NHS services	A borough where all people are equally able to lead healthy and independent lives and which has first class hospital services, primary care and social services to support those who need them	<ul style="list-style-type: none"> <li>• A measure of health inequalities;</li> <li>• A measure of the quality of service provision;</li> <li>• An overall measure of health.</li> </ul> <p>It's acknowledged that the second of these could be difficult to sum up in an indicator, particularly one which is relevant over long periods of time (as perceptions of quality, and possibly the organisations which deliver services, will change). One suggestion was to look at where services are ranked in relation to other areas – a “best in class” indicator.</p>
A borough where there is a low risk of crime and people feel safe	Crime and Disorder needs to be covered more broadly	A borough where there is a low risk of crime, where people feel safe and where this is supported by first class police and community safety services	<ul style="list-style-type: none"> <li>• An overall crime rate indicator;</li> <li>• A fear of crime measure, probably obtainable by survey work.</li> </ul>
A borough that has got to grips with its traffic problems	Managing (and resolving?) traffic problems	A borough which is managing its traffic effectively, with excellent public transport services and a high proportion of people choosing to walk and cycle	<ul style="list-style-type: none"> <li>• Modal split of journeys to the town centre;</li> <li>• Number of miles of bus and cycle lanes;</li> <li>• Average journey time;</li> <li>• Some measure of air quality? Though this may be better in the “Environment and heritage” challenge;</li> <li>• Possibly some measure of passenger miles travelled.</li> </ul>

### **An overall aspiration**

In addition to the above, the group proposed that somewhere in the Community Strategy, there should be an aspiration along the lines of:

### **“An informed, empowered and responsible community”.**

The group felt that this should be an overall aspiration for the Community Strategy as a whole, not simply related to safe and healthy communities.

The group also felt that clarity was needed about where other strategies fit – there needs to be an approach to communications which ensures this, and that people are informed about what exists – clear to the public, not just workers.

## Workshop 3B – Challenge 3: Creating Safe and Healthy Communities

**Facilitator** – Terry Dafter

**Scribe** – Julie Bridge

### Delegates –

Mr Chris Burke, Stockport NHS Trust

Ms Pat Megram, Stockport Women's Centre

Ms Judith Smith, Stockport PCT

Councillor Peter Scott, SMBC

Rev Philip Winn, Stockport Prayer Network

Jane Pilkington, Centre for Health Promotion

### General discussion:

- Not realistic - borough... grips with its traffic problems
- Should focus on safety - pedestrians and cyclists and reduction of pollution
- Stop it getting any worse - promote alternatives - businesses to sign up to a type of compact i.e.: park and ride etc otherwise bump up the rates! Company transport plans
- Public transport is inconvenient to travel round the borough - no infrastructure
- Unhealthy to walk because of fumes
- Encourage home working - or working in "outstations"
- Joint working in outstations/locations
- Audit of all buildings/use and join up provision
- Not centralisation - make services local but adopt a joint working in the localities - bring services together

Existing aspiration (in interim Community Strategy)	Group commentary on aspiration	Recommended new aspiration	Related 10 year target
A borough where people are able to lead healthy and independent lives	<ul style="list-style-type: none"> <li>• Needs greater public involvement in developing and delivering health services - aspiration needs to reflect this i.e.: Surestart, Healthy living centres etc.</li> <li>• Need to address health inequalities</li> <li>• Need to target areas with greater needs - especially health but how do we get organisations to target their mainstream funds</li> <li>• include in aspiration: - engage local communities</li> </ul>		<p>Target focused on independent living:</p> <ul style="list-style-type: none"> <li>- establish baseline - common understanding</li> <li>- work with health partnerships to set future target in view of baseline and services</li> <li>- audit of services</li> </ul> <p>Target about healthy living and health promotion</p> <ul style="list-style-type: none"> <li>- numbers smoking</li> <li>- numbers eating 3x fruit per day</li> </ul> <p>Targets - community plans for local areas</p> <p>Reviewing resources regularly and review how we allocate resources</p>

Existing aspiration (in interim Community Strategy)	Group commentary on aspiration	Recommended new aspiration	Related 10 year target
A borough where there is a low risk of crime and people feel safe	<ul style="list-style-type: none"> <li>• Not possible to measure "people feel safe"</li> <li>• Place where people choose to live = can be measured (electoral role)</li> <li>• Make places look nice and people feel safer</li> <li>• Publicise successes - to address negative image of certain areas in Stockport</li> <li>• Happy with low risk but change "where people feel safe" to a place where people want to live.</li> </ul>		<p>Target</p> <ul style="list-style-type: none"> <li>- place where people want to live</li> <li>- house prices</li> <li>- census and electoral role</li> <li>- Number of people "signing up" to crime prevention initiatives</li> <li>- Number of new crime prevention initiatives? developed through consultation/involvement of the public</li> <li>- Targets - not just police - multi agency targets - involving youth services</li> </ul>
A borough that has got to grips with its traffic problems	<ul style="list-style-type: none"> <li>• Be realistic - <u>Encourage</u> other options but accept that we will never be "car free" and focus on safety issues.</li> </ul>		<ul style="list-style-type: none"> <li>- 10% reduction on Traffic</li> <li>- % increase in numbers of people using sustainable transport</li> <li>- Working buses - target children</li> </ul> <p>Cross cutting theme of children/young people - target them today, as they are our future.</p>

## Workshop 4 – Challenge 4: Protecting and promoting our environment and heritage

**Facilitator** – Phil Badley

**Scribe** – Clare Braithwaite

### Delegates –

Mr Ahmed Ali, Tameside Racial Equality Council

Mr Bill Cawley, East Manchester Overspill Tenants Federation

Mr Ged Lucas, SMBC

Mr Stan Prescott, Reddish Pensioners Association

Nicola Alexander, SMBC

Existing aspiration (in interim Community Strategy)	Group commentary on aspiration	Recommended new aspiration	Related 10 year target
A welcoming borough		A welcoming borough	<ul style="list-style-type: none"> <li>- An improvement in cleanliness standards</li> <li>- A reduction in antisocial behaviour ( as measured by a variety of factors)</li> <li>- A improvement in the affordability/ access to homes. To increase the proportion of the population living in good quality, affordable and resource efficient housing</li> </ul>
A borough committed to protecting and enhancing open space and nature and, in particular, noted for its large number of trees and interconnected green space		A borough in which the diversity of nature is valued and protected, where natural resources are used more efficiently, pollution is limited and waste is minimised	<ul style="list-style-type: none"> <li>- A borough in which the diversity of nature is valued and protected, where natural resources are used more efficiently, pollution is limited and waste is minimised</li> <li>- To ensure no net loss or damage to recognised sites and to ensure no loss of priority species populations.</li> <li>- Improve the air quality in the borough</li> <li>- To achieve the national target of 20% reduction in CO2 or equivalent by 2010</li> <li>- To achieve national targets to minimise the amount of waste sent to landfill by 2010</li> </ul>
A borough where people feel part of a local community yet identify with the borough as well – and that plays an influential part in the affairs of Greater Manchester and the North West		<i>The group's view was that this aspiration should be dropped</i>	
A borough that recognises and values the contribution that heritage, the arts, culture and leisure have to make		A borough that recognises and values the contribution that heritage, the arts, a diverse culture and leisure have to make	<ul style="list-style-type: none"> <li>- To increase the conservation and management of cultural landscapes and archaeological features.</li> <li>- To protect historic biological, geological, landscape and land form features</li> <li>- To meet 'diversity' targets</li> </ul>

## Workshop 5 – Challenge 5: Developing Learning Communities

**Facilitator** – Ed Blundell

**Scribe** – Deborah Tattersall

### Delegates –

Ms Jackie Bevan, Inland Revenue

Ms Kathy August, SMBC, Education Services

Ms Delia Koczwara, Sure Start

Ms Louise Richardson, SMBC, Policy Planning

Existing aspiration (in interim Community Strategy)	Group commentary on aspiration	Recommended new aspiration	Related 10 year target
A borough that retains its leading position in education outcomes, and its reputation for the adaptability of its workforce	Important to maintain position and ensure that ultimately no school falls below acceptable threshold	Existing aspiration to stay	<ul style="list-style-type: none"> <li>- By 2012 ensure that no school falls below an acceptable threshold of achievement</li> <li>- By 2012 ensure that Stockport maintains its leading position in education outcomes relative to its comparator authorities</li> </ul>
A borough that offers learning and development opportunities throughout life	Need to include 'hard to reach' groups through both formal and informal processes	A borough that offers learning opportunities throughout life and that has eradicated the current low levels of adult basic skills especially for those for whom English is not a first language	<ul style="list-style-type: none"> <li>- By 2012 to have increased the number of adults who engage as learners through a variety of flexible learning and development opportunities</li> <li>- By 2012, immediate access to be available to adult basic skills training especially for those for whom English is not a first language</li> </ul>
New aspiration suggested:	Challenge needs to recognise voluntary and community activity	A borough that actively promotes voluntary and community activity as a vehicle for learning and development	<ul style="list-style-type: none"> <li>- By 2012, x% of Stockport's adult workforce will have done a period of voluntary or community activity eg. mentoring/coaching/working with youth groups/schools etc.....</li> </ul>